

From all of us at Home Properties Central Office...
THANK YOU for taking such good care of our residents
during the “blizzard of 2010.”



THANK YOU!



Living in Rochester, we know snow and the many
challenges it brings – so we can really appreciate
everything you’re doing!

We’d love to send you some sunshine, but Rochester
doesn’t have much this time of year!

We hope you’ll enjoy a cup of
hot chocolate and a little snack
in between everything else
you’re doing for your
community and your residents!

*Please take a minute to read some of the great
things residents are saying about you...*



These are actual comments from residents in response to an email that was sent related to the snow removal efforts... VERY IMPRESSIVE!

- “Thank you for this message, efforts, hard-work and concern trying to keep us safe. We truly appreciate it. :)”
- “I think you are doing a phenomenal job and appreciate everything you are doing.”
- “We greatly appreciate all of your efforts. Your staff has worked diligently, thank you.”
- “I just wanted to THANK YOU, for all the work that the men have done to keep our community safe!!”
- “Your crew is doing a great job keeping up with the record snowfall. Thanks”
- “Thank you for all your energy and lack of sleep during these past days. You have gone beyond yourselves in this huge endeavor. You receive kudos from this resident!”
- “Your snow removal efforts are exemplary.”
- “Your team is doing an awesome job!!!! Thank You!”
- “I have told everyone I talk to what a Great Job you guys have done through this mess. No complaints here. My hat is off to the guys for a good job!!”
- “I have been VERY impressed by the clean up effort from the staff and want to let you know that I am very appreciative - this is VERY trying weather and they are putting forth a huge effort to keep up.”
- “Our heartfelt thanks to the entire team for their hard work during this extraordinary week. Especially to the “guys” that have to be outside in the weather. You are all doing a fantastic job!”
- “We can see your crews working hard, and we appreciate it. They are doing a wonderful job, and being as productive as possible in this weather. Your shoveling crew is almost inhuman with the speed that they are clearing the walks. Thanks for a good job!”
- “You guys have done an AWESOME job!!!! I cannot believe how wonderful the neighborhood has looked and how pavement was visible during the 30 inch snow fall. Kudos!”
- “You guys have done a wonderful job clearing the snow!! Please tell your maintenance team that we appreciate their hard work. I am very impressed.”
- “I commend all of you for your hard work and professionalism. Please accept my heartfelt gratitude for everything you are doing during this time of crisis.”
- “You guys are doing an amazing job. I've been bragging to my friends and family about your efforts with the parking lots and sidewalks. This is an unprecedented series of snow events to try and conquer and everyone gets my nomination for Employee of the Month! Please express my gratitude to your entire team. “

Again, **THANK YOU** from all of us at Central Office - we appreciate everything you do!